

## Important Update from Santa Monica Fertility

Valued Patients,

We are writing to share an important update about the storage of your tissues and the continuity of your care at Santa Monica Fertility.

As we previously communicated, Dr. Jain retired on October 6th. Please know that we shared your well wishes and messages with him before his departure and he was overwhelmed by the kind words and support. We understand that this change may have raised questions and concerns about the storage of your tissues and the ongoing management of your care and treatment.

First and foremost, we want to reassure you that the storage of your tissues remains a top priority for us. Your tissues will continue to be stored under the same stringent conditions and protocols that you have come to expect from Santa Monica Fertility.

In addition, we want you to know that you are in capable hands. While Dr. Jain has embarked on his next journey, your care is still overseen by the same experienced and dedicated care team that you have grown to trust. They are committed to providing you with the same high level of care, compassion, and expertise that you have received throughout your journey with us.

Providers from California Fertility Partners have stepped in to support our team and ensure the seamless continuation of your care and treatment. Like SMF, California Fertility Partners is part of Pinnacle Fertility, a leading network of high-performing family-building clinics. With their exceptional reputation and experienced partner team, we are confident that the continuity and standard of your care will not be impacted by Dr. Jain's well-deserved retirement.

Your well-being and the success of your fertility journey remain at the forefront of our mission. If you have any questions or concerns, please do not hesitate to reach out to our dedicated patient care team at (number).

Thank you for entrusting Santa Monica Fertility with your fertility journey.

Sincerely,

Santa Monica Fertility